

Privacy Policy

Respecting your right to privacy, FLAMECASE SP. Z O.O. with its seat in Warsaw (02-233), Serwituty 25, Poland, NIP: 5223111839, REGON: 369364176, KRS: 0000716052, register court: District Court for the capital city of Warsaw in Warsaw, XII KRS Commercial Division, share capital: 5.000,00 PLN ("flamecase.com") uses suitable means to ensure this.

This privacy policy explains how we collect, store and use your information. By using the [www.flamecase.com] website ("**Website**"), you consent to the practices described in this Privacy Policy.

We collect your personal data you provide while using the Website with extreme care and in compliance with effective legal regulations, respecting your right to privacy, and guarantee all who use the Website that any data provided by them will be suitably protected against interception by third parties.

Who is the controller of your personal data?

The controller of your personal data is FLAMECASE SP. Z O.O. with its seat in Warsaw (02-233), Serwituty 25, Poland, NIP: 5223111839, REGON: 369364176, KRS: 0000716052, register court: District Court for the capital city of Warsaw in Warsaw, XII KRS Commercial Division, share capital: 5.000,00 PLN.

What data do we collect?

While using the Website, you may be asked to provide certain personal data, in particular when filling out a registration form and order form.

Data collected using the Order Forms include: e-mail address, and using the Order Form include: First name, last name, address, e-mail address, phone number, NIP number.

Providing the above data is voluntary but required to register an account on the Website and to process and dispatch any orders you submit.

We can also record your data when you contact us by phone, by e-mail or regular mail.

When you fill out a form, you can also consent to receive a newsletter (commercial information by electronic means) at an e-mail address given by you. You may revoke your consent at any time.

The Website also uses cookies to collect other, non-personal data. Such data are used to provide the highest quality of services, to optimize the content available in the Website and customize it to the individual needs of each user, and for advertising and statistical purposes. The data are not personal data and do not allow you to be uniquely identified. For more information, go to our Cookie Policy.

How do we use the collected data?

The data we collect are used solely for the purposes you consented to, including the ability to contact you by electronic mail or phone, to process and dispatch any orders you submit, to determine your product preferences, and to send you promotional and marketing materials (if you agreed to receive such information, such as a newsletter).

What are your rights to the personal data we collect?

We process and store any data collected in the manner specified in this Privacy Policy in compliance with legal requirements. You have the right to access your data, correct them and revoke your consent at any time. To this end, you should contact us. You have the right to control the processing of your data, in particular to:

- Obtain information on the purpose, scope and manner of data processing;
- Obtain information on the manner of making the data available, in particular the information on receivers or categories of receivers to which the data is made available;
- Demand that the personal data be supplemented, updated, corrected, the processing be temporarily or permanently ceased or the data be deleted, if it is incomplete, outdated, untrue or have been collected in violation of the law or when it is obsolete for the attainment of the purpose for which it was collected;
- Complain against the processing of your data when we intend to process it in marketing purposes or to the transfer of your personal data to a different data administrator.

Security and confidentiality

We use all technical and organizational measures to ensure that your personal data are safe and protected against accidental or intentional loss, modification, unauthorized disclosure or access. The data are stored and processed on high security servers while observing suitable security measures meeting the requirements of Polish law.

Note that you should not publicly share any personal data of yours via the Website. If you do so, you are acting on your sole responsibility.

Copyright

The Website is our exclusive property. You are invited to freely use the Website, provided that you respect intellectual property rights. You are hereby advised that the Website contains copyrighted and proprietary documents, trademarks and other original materials, including in particular texts, graphics, animation, sounds and software. The choice and layout of contents displayed at the Website constitutes an autonomous work protected by copyright law.

You undertake to use all materials displayed at the Website solely for your private use. Modification, copying, transmission, public broadcasting and any use of such contents for commercial purposes without our or another authorized entity's prior written consent is prohibited.

Changes to the Privacy Policy

The Website's offer will eventually be expanded. Likewise, the technologies, standards, legal requirements and obligations related to conducting activities over the Internet will be subject to change. This means that the Website can, in the future, modify the Privacy Policy. Your use of the Website after the changes have entered into force means your acceptance.

Final provisions

By commencing to use the Website, you automatically agree to the conditions specified in our Privacy Policy.

Our contact details

You can find all necessary contact details at our Website under Contact.

Cookie Policy

Cookies are small text files stored by your browser. They contain bits of information stored on your computer when you visit the Website. At each subsequent visit, they are sent back to the Website or another site that recognizes the cookie.

Cookies are useful, as they allow sites to recognize the user's device when they visit them again. We want to know which categories you visit more frequently than others, so we can work to make our offer and its presentation ideally match your expectations. You offer us the knowledge on how we should develop and what are your expectations.

Cookies in no way destroy or compromise your operating system or saved files, nor do they have an intentionally adverse effect its performance or functionality. Identification occurs in an impersonal way, without disclosing your name, and includes only details on the manner and form of using the website.

For more information on cookies, see www.allaboutcookies.org or the Help section of your Web browser.

This Cookie Policy forms an integral part of the Privacy Policy.

Why do we use cookies?

In the Website, cookies are used to:

provide services;

adjust the contents of the Website to your preferences and optimize your use of Internet sites, in particular by recognizing your device and displaying the Website in a manner customized to your individual needs;

generate statistics that give us insights on how you use the Website, so we can improve its structure and contents;

display advertising in a manner customized to your special needs, interests and place of residence;

ensure that the Website is safe and reliable.

Types of cookies used

The Website uses two basic cookie types:

session cookies are temporary files stored in your device until you log out, leave the Website or close the software (Web browser);

persistent cookies are stored in your device for a time defined in their parameters or until you remove them.

The following types of cookies are used in the Website according to its purposes:

required cookies are necessary to navigate the Website efficiently and to use all its functions. Our use of these cookies does not require your consent;

efficiency cookies collect information on how you use the Website, for example the most frequently visited pages and displayed error messages. They do not collect user-identifiable data. Their purpose is to enhance the operation of the Website;

functionality cookies allow the Website to remember the choices (if any) made by you (your name, language or region) and serve you functions (if any) customized to your individual needs. For example,

a cookie may be used to retain font type/size changes and other customized site components. Information collected in such files is anonymous and does not track your activity on other sites; **advertising cookies** help deliver advertising suited to your interests. They can collect information on your browsing habits and customize the advertising content to your interests; **statistical cookies** are used to generate Website statistics.

You are hereby advised that the Website uses **third party** in addition to **first party cookies**. Third party cookies are stored by our partners via the Website, in particular for advertising and statistical purposes.

Cookies stored in your device via the Website may also be used by our partners.

Managing cookies

Your browser is probably configured to accept all cookies.

You can, however, change cookie settings at any time and name the conditions of their storage and manner of accessing your device. You can change these settings using your browser's configuration panel. The settings can be changed in particular so as to refuse automatic acceptance of cookies or notify you each time they are stored on your device. Detailed information on the possibilities and manner of handling cookies is found in your software (Web browser) settings.

Not making any changes means that cookies can be downloaded to and stored in your device, and hence that we will be able to store and access cookies there.

In addition, you can remove cookies at any time by using the functions available in your Web browser. Remember that limiting the use of cookies may affect certain functionalities available at our Website.

Third party links and websites

This Privacy Policy does not apply to other websites and companies whose contact details appear in the Website.

If we post links to other sites in the Website, we caution you that we cannot be held liable for the privacy policy followed by owners of such domains and websites. Before you start using third party sites, read the relevant privacy protection statements.

Cookies may be used by advertising networks, in particular Google Ads, to display contextual advertising that matches the manner in which you use the Website, and to collect statistics. To this end, the cookies may contain information on your navigation path or page visit time. We recommend that you read Google's privacy policy on using cookies for statistical purposes: [Google Analytics Privacy Policy](#).

As regards information on user preferences collected by Google Ads, we recommend that you read Privacy Policy that they use. You may browse and edit information found in cookies using the tool at www.google.com/ads/preferences/